

EXECUTIVE FORUM
2008/2009 Leadership Series®

Advance Intelligence Today

Leadership Tools for Tomorrow



Diana Smith received her masters and doctoral degrees from Harvard, where she worked with Roger Fisher, Donald Schon, and Chris Argyris. She is a partner at the Monitor Group, a global management consulting firm, where she teaches, consults, and conducts research.

Smith's presentation will enable and compel you to:

- Understand the vital role relationships play in determining the fate of leaders and teams.
- Analyze how key relationships work—or fail to work.
- Alter relationships that escalate conflict and create relationships that use conflict well.
- Break out of waiting games, where everyone waits for someone else to change before changing themselves.

Diana Smith

November 20, 2008 | 8:30a.m.–11:30a.m.

How Great Teams Turn Conflict Into Strength

In an era where command and control rarely works, leaders must develop the ability to understand, navigate, and lead through their most important relationships. Dr. Diana McLain Smith shows how. Based on 25 years of research, her groundbreaking approach to leadership and team performance shows how relationships make or break the success of leaders and their teams. Debunking conventional wisdom, Diana proves it's possible to take a systematic, strategic approach to a domain many wrongly believe is too soft to analyze, too difficult to change. Drawing on true stories from her own research and public sources, she illustrates how you can use conflict to strengthen key relationships, make sound decisions, and get things done.

Program Location

Donald R. Seawell Grand Ballroom
at The Denver Center for the Performing Arts
14th & Arapahoe, Denver, CO 80204



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